



---

## 2008 Yearly Owner Survey

How would you rate our ability to get your property leased in the quickest time possible?

Excellent	Good	Average	Needs Improvement	Poor
73%	27%	0%	0%	0%

As compared to other Management Companies in the area, how would you rate us overall?

Excellent	Good	Average	Needs Improvement	Poor
72%	27%	0%	1%	0%



Benefit National  
PROPERTY MANAGEMENT

---

## 2008 Yearly Owner Survey

Would you refer us to friends and family?

Absolutely	Possibly	Absolutely Not
98%	0%	2%

Are your month end statements easy to understand?

Excellent	Good	Average	Needs Improvement	Poor
55%	36%	8%	0%	0%

Is your Leasing Director meeting your expectations as a property manager?

Excellent	Good	Average	Needs Improvement	Poor
62%	36%	0%	2%	0%



## 2008 Yearly Owner Survey

Do you feel that our fees are in line with the quality and quantity of the services provided to you?

Excellent	Good	Average	Needs Improvement	Poor
60%	38%	2%	0%	0%

Are your questions/concerns addressed in a timely manner?

Excellent	Good	Average	Needs Improvement	Poor
45%	45%	9%	0%	0%

How would you rate the current features on our web-site?

Excellent	Good	Average	Needs Improvement	Poor
0%	86%	0%	14%	0%