



Benefit National
PROPERTY MANAGEMENT

2010 Yearly Owner Survey

Based on Our Performance in 2010, would you refer your Friends and Family to Benefit National?

Yes	No
95%	5%

Benefit National Concentrates 100% on Residential Property Management.

Was this a factor in why you chose us over a company that concentrates on multiple areas including Mortgage, Realty, Etc.?

Excellent/Good	Not Really	Not At All
86%	13%	1%



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If you've had experience with another management company in the past, how would you rate us as compared to the other company?

Excellent/Good	Equal	Worse
91%	7%	2%

How would you rate our ability to get your property leased in the quickest time possible?

Excellent/Good	Needs Improvement	Poor
95%	5%	0%



2010 Yearly Owner Survey

Do you feel that our fees are in line with the quality and quantity of the services provided to you?

Excellent/Good	Needs Improvement	Poor
94%	6%	0%

Do you feel that our "Certified Funds Only" policy for rent payments enables us to provide you your rent money as fast as possible?

Excellent/Good	Needs Improvement	Poor
94%	6%	0%



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Do you feel that us increasing our marketing budget to include "Premium Only" listings with our partner sites helps to rent your home quicker than average?

Yes	No
95%	5%

Do you feel that the automated e-mail notifications and online document access available to you as one of our clients helps keep you informed and organized?

Excellent/Good	Needs Improvement	Poor
93%	7%	0%



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