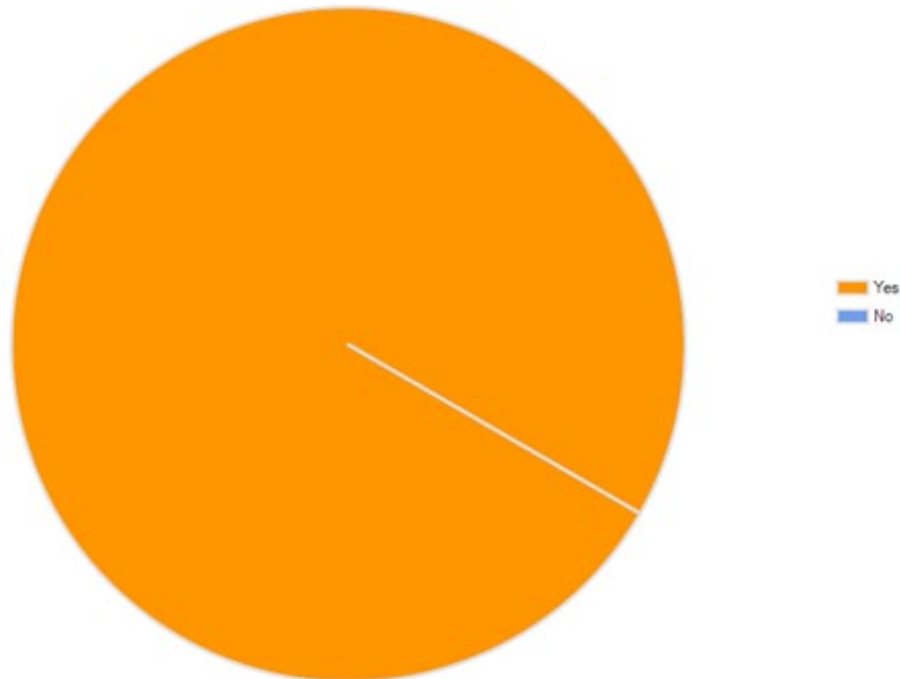




Benefit National
PROPERTY MANAGEMENT

2011 Yearly Owner Survey

Based on our performance in 2011 would you refer your friends and family to Benefit National Property Management?

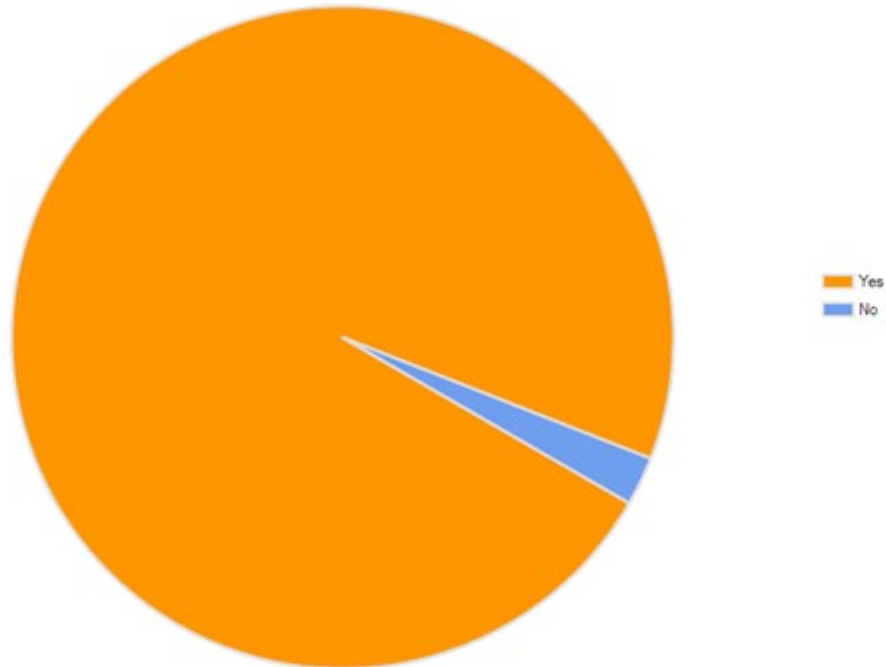




Benefit National
PROPERTY MANAGEMENT

2011 Yearly Owner Survey

Do you feel that the automated e-mail notifications regarding your property is a valuable service?

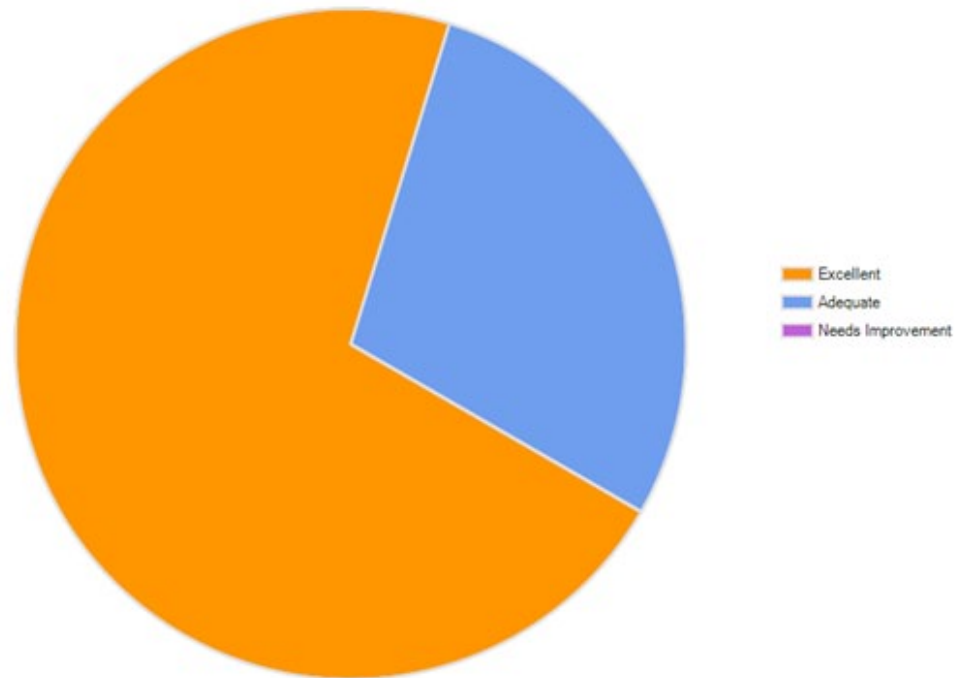




Benefit National
PROPERTY MANAGEMENT

2011 Yearly Owner Survey

Do you feel that our fees are in line with the quality and quantity of the services provided to you?

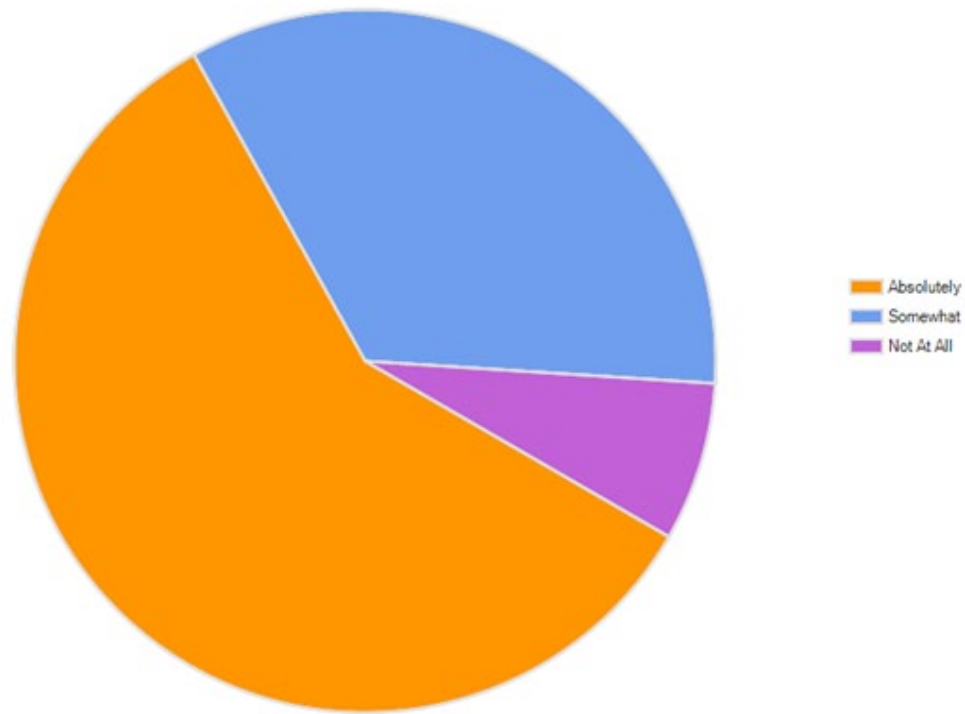




Benefit National
PROPERTY MANAGEMENT

2011 Yearly Owner Survey

Has making your monthly statements and invoices available on your secure owner portal this year been helpful?

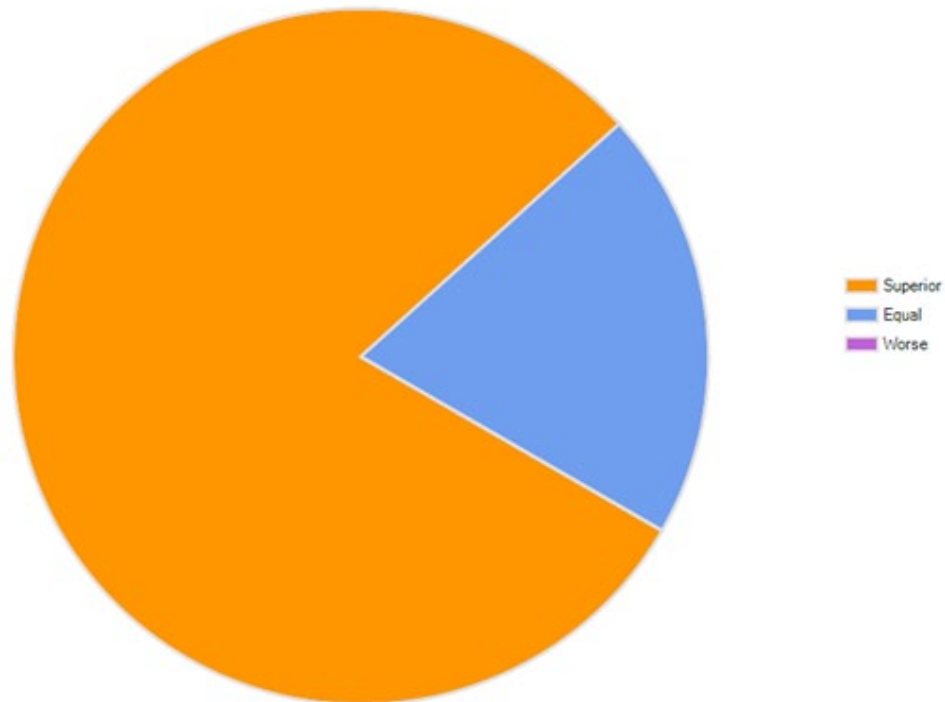




Benefit National
PROPERTY MANAGEMENT

2011 Yearly Owner Survey

If you've had experience with another management company in the past, how would you rate us as compared to the other company?

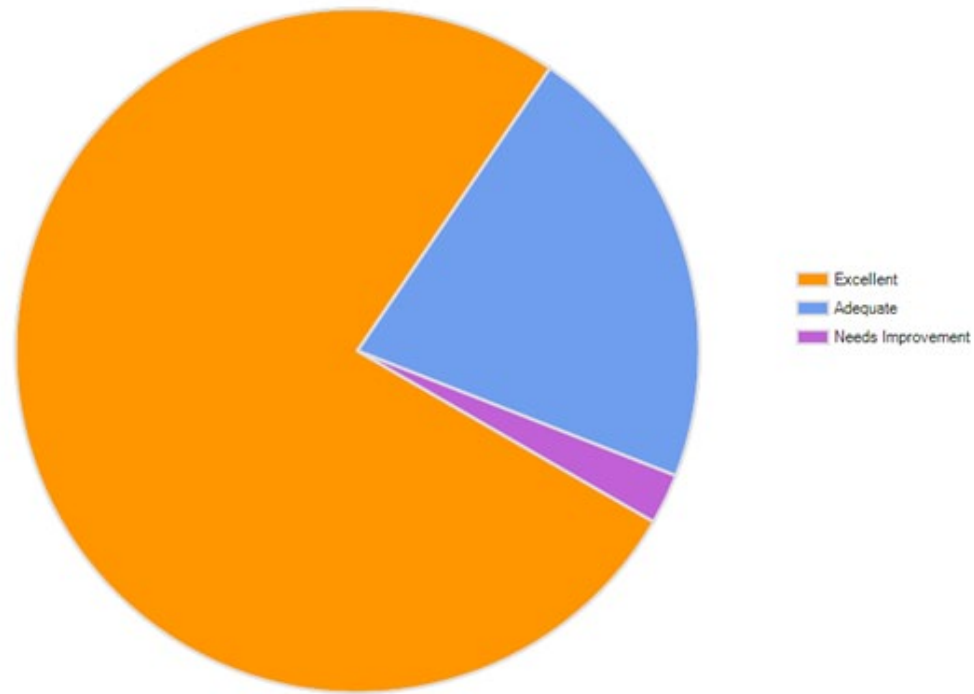




Benefit National
PROPERTY MANAGEMENT

2011 Yearly Owner Survey

How would you rate our ability to get your property leased in the quickest time possible?

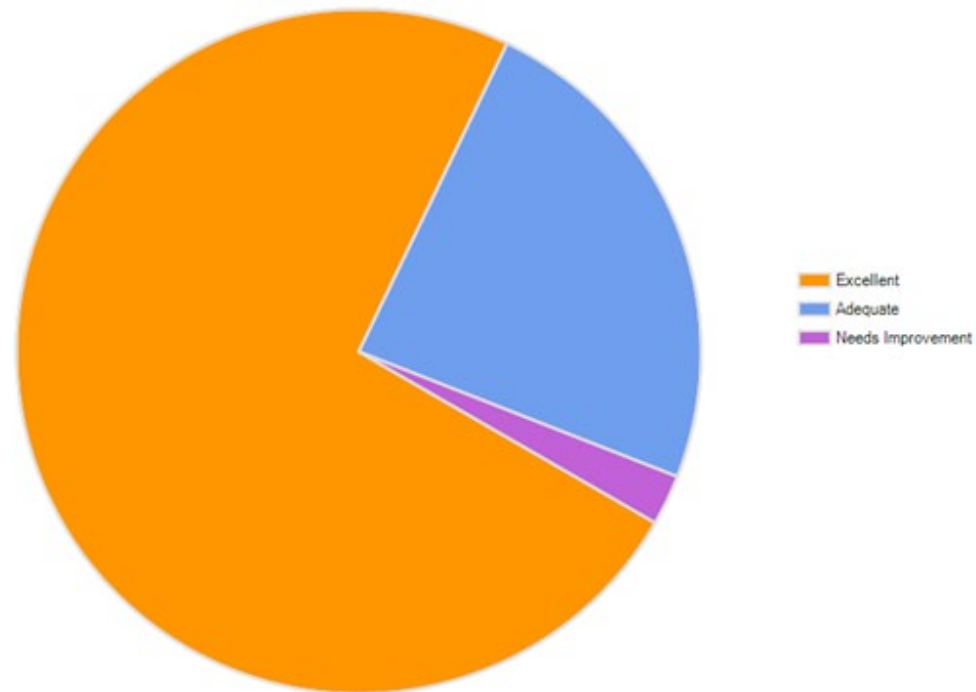




Benefit National
PROPERTY MANAGEMENT

2011 Yearly Owner Survey

Is your Property Manager and our staff courteous and responsive to your needs as a client?

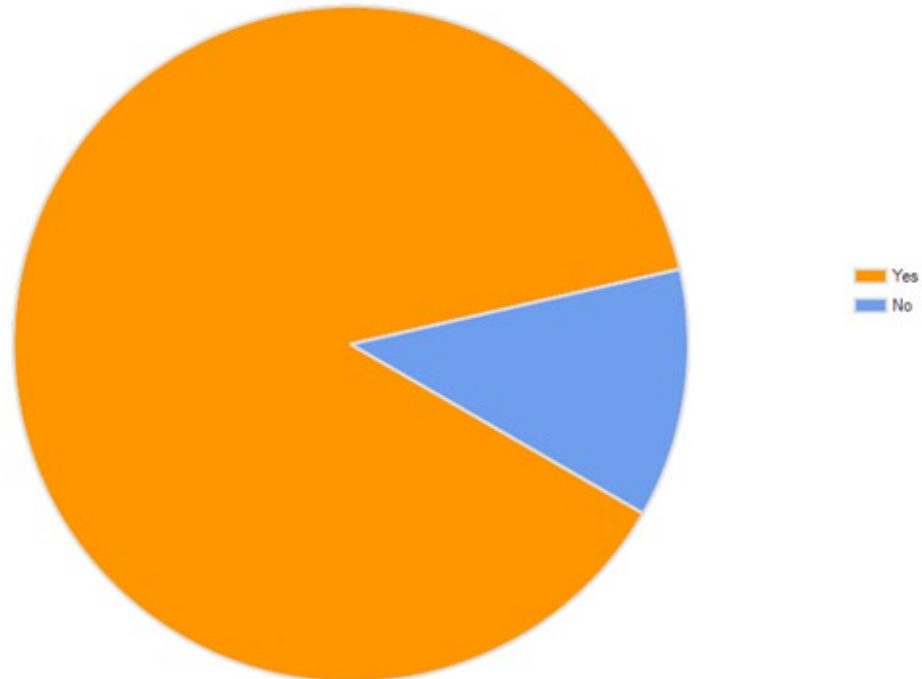




Benefit National
PROPERTY MANAGEMENT

2011 Yearly Owner Survey

Do you feel that our "Certified Funds Only" policy for rent payments enables us to provide you your rent money more quickly than if personal tenant checks were accepted?





Benefit National
PROPERTY MANAGEMENT

2011 Yearly Owner Survey

Benefit National concentrates 100% on Residential Property Management. Was this a factor in why you chose us over a company that concentrates on multiple areas including Mortgage, Realty, Etc.?

